



## SIT30122 Certificate III in Tourism

*SmartSkill in partnership with Mountain Creek State High School*

### What will I learn?

This qualification provides the essential knowledge and skills required to undertake roles within the tourism industry. The qualification will cover areas such as providing service to customers, tour commentary, providing tourism information and advice, presenting information and sustainability.

### Where will it lead me?

This qualification provides a pathway to work in many tourism industry sectors and for a diversity of employers including tour operators, inbound tour operators, visitor information centres, attractions, cultural and heritage sites, and any small tourism business.

### What is involved?

This qualification has 15 units in total (4 core and 11 electives) and there are no entry requirements for this qualification.

### Course Duration

The qualification will take between 12 to 24 months to complete.

### Delivery and Assessment

Depending on the units of competency chosen, there will be a mixture of classroom delivery (theory) and venue/ industry delivery (practical).

### Materials and Resources

All workbooks, assessments, equipment, facilities and resources required to complete this Qualification will be supplied to participants.

### Cost

Fee for Service – from **\$495.00** \*\*





## Units of Competency

Please note that these are suggested units of competency. The actual units of competency will be confirmed at a later date.

### Core units (Mandatory)

- SITTIND003** *Source and use information on the tourism and travel industry*
- SITXCCS014** *Provide service to customers*
- SITXCOM007** *Show social and cultural sensitivity*
- SITXWHS005** *Participate in safe work practices*

### Elective units

- SITTTVL001** *Access and interpret product information*
- SITTTVL003** *Provide advice on Australian destinations*
- SITTTVL004** *Sell tourism products or services*
- SITTTVL005** *Prepare customer quotations*
- SITXCCS010** *Provide visitor information*
- SITXCOM006** *Source and present information*
- SITHFAB021** *Provide responsible service of alcohol*
- SITHFAB023** *Operate a bar*
- SITHFAB024** *Prepare and serve non-alcoholic beverages*
- SITHFAB025** *Prepare and serve espresso coffee*
- SITHCCC024** *Prepare and present simple dishes*

# Credit transfer from SIT20322 to SIT30122

## More information?

To enquire about this qualification, please contact **Smartskill Administration** on **07 3279 0656** or email [admin@smartskill.com.au](mailto:admin@smartskill.com.au).

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