



## SIT20322 Certificate II in Hospitality

*SmartSkill in partnership with Mountain Creek State High School*

### What will I learn?

This qualification provides the basic knowledge and skills to commence a career within in the hospitality industry. You will learn about a variety of topics from working with others, working safely and hygienically, interacting with customers, serving alcohol responsibly, preparing and serving non-alcoholic beverages and providing responsible gambling practices.

This introductory level qualification is the best way to start your journey in the hospitality industry, or act as a starting point to undertake further study in hospitality or tourism sectors.

### Where will it lead me?

This nationally recognised qualification is at a **Certificate II level**, which prepares you with the skills and knowledge to undertake positions in various hospitality settings such as restaurants, hotels, motels, catering operations, clubs, pubs, cafés, and coffee shops throughout Australia.

### What is involved?

This qualification has 12 units in total (6 core and 6 electives), and there are no pre-requisites to undertake this qualification.

### Course Duration

The qualification will take between 12 to 24 months to complete.

### Delivery and Assessment

The qualification will be delivered through a mixture of classroom delivery (theory) and industry delivery (practical).

### Materials and Resources

All workbooks, assessments, equipment, facilities and resources to complete the qualification will be supplied or provided to participants.

### Cost

VETiS funding \*\*

Fee for Service – from **\$495.00**

*\*\* If you are a current Queensland School Student, you may be eligible to undertake a VETiS qualification funded by the VET investment budget and delivered by an RTO who is approved as a Skills Assure supplier (SAS). For more information about eligibility and funding, visit <https://desbt.qld.gov.au/training/providers/funded/vetis> and download the fact sheet.*





## Units of Competency delivered

### **Core units (Mandatory)**

- BSBTWK201 Work effectively with others*
- SITHIND006 Source and use information on the hospitality industry*
- SITHIND007 Use hospitality skills effectively*
- SITXCCS011 Interact with customers*
- SITXCOM007 Show social and cultural sensitivity*
- SITXWHS005 Participate in safe work practices*

### **Elective units**

- SITXFSA005 Use hygienic practices for food safety*
- SITHFAB021 Provide responsible service of alcohol*
- SITHFAB022 Clean and tidy bar areas*
- SITHFAB023\* Operate a bar*
- SITHFAB025 Prepare and present espresso coffee*
- SITHCCC024 Prepare and present simple dishes*

*\* Pre-requisite unit is SITXFSA005 Use hygienic practices for food safety*

## Pathways

After successful completion of this qualification, you may choose to undertake SIT30122 Certificate III in Tourism under a Fee for Service arrangement in 2025.

## More information?

To enquire about this qualification, please contact **Smartskill Administration** on 07 3279 0656 or by email [admin@smartskill.com.au](mailto:admin@smartskill.com.au) .



Version 1.0 23/03/2023  
Smartskill Pty Ltd  
RTO Number 5710  
PO Box 4208,  
FOREST LAKE, QLD. 4078.

